

## CalDigit USB-C Pro Dock

### USB Hub Firmware Update Procedures v1.0

#### Introduction:

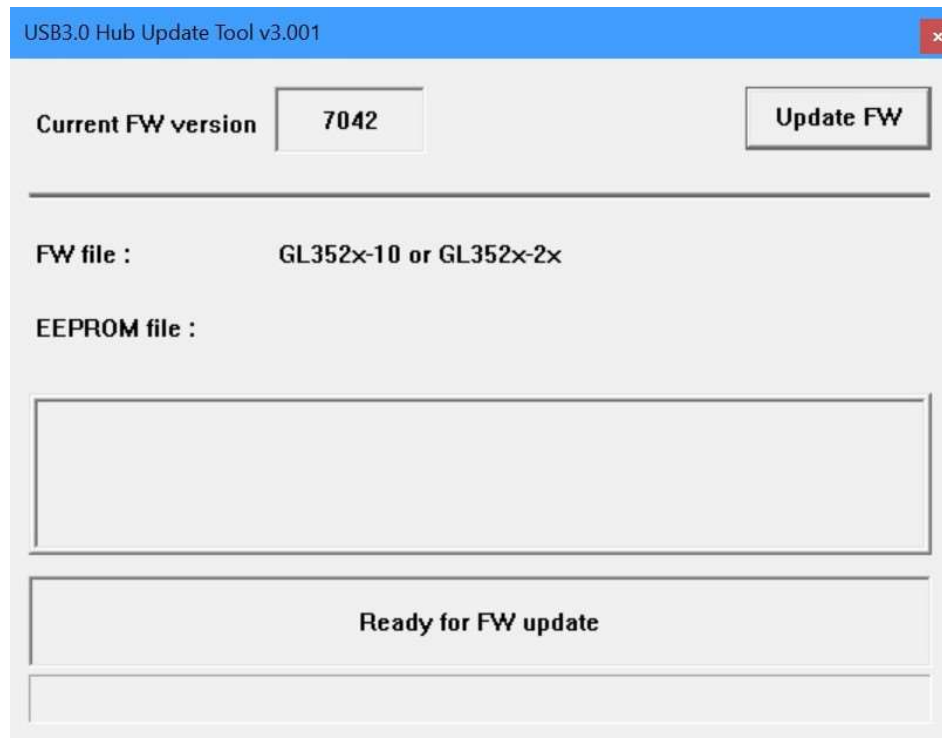
This new Hub firmware release is to address the network broadcast storm issue observed in macOS 10.15 when connecting with some “unmanaged Ethernet switch”. The broadcast storm issue can occur during Mac’s sleep mode and potentially bring down your network.

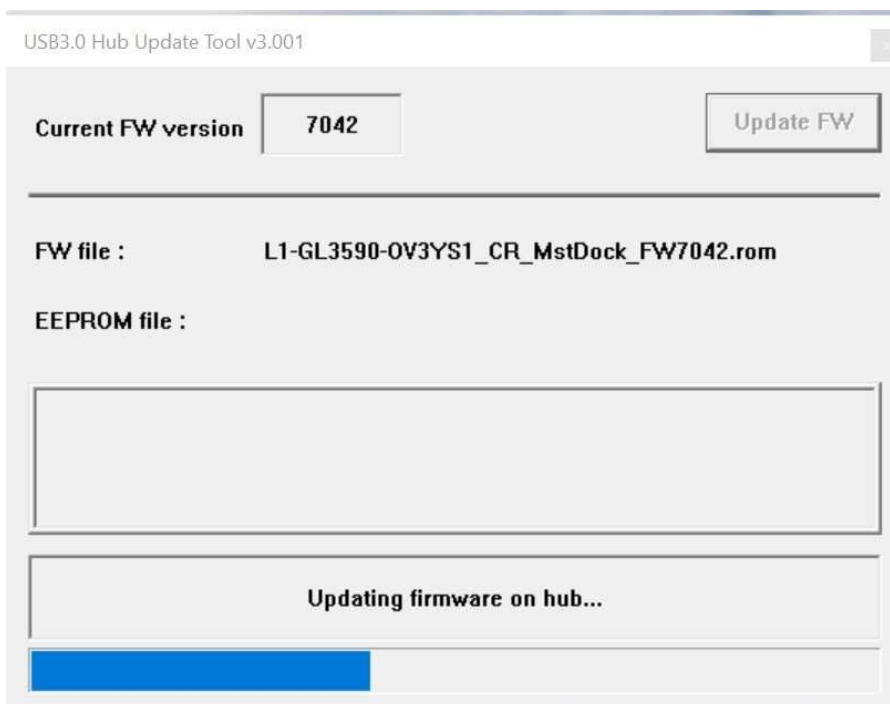
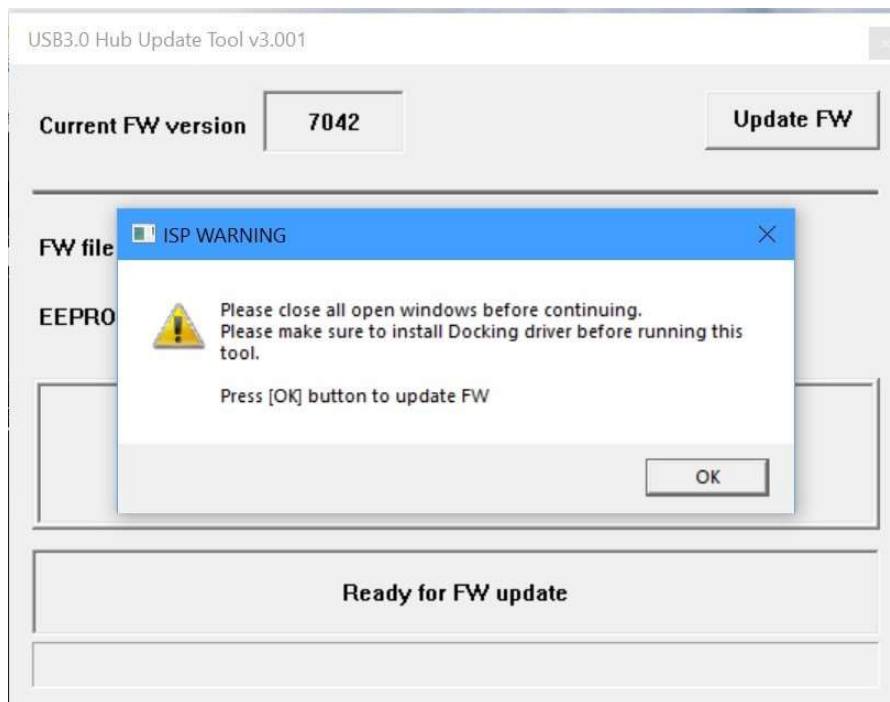
#### Requirement:

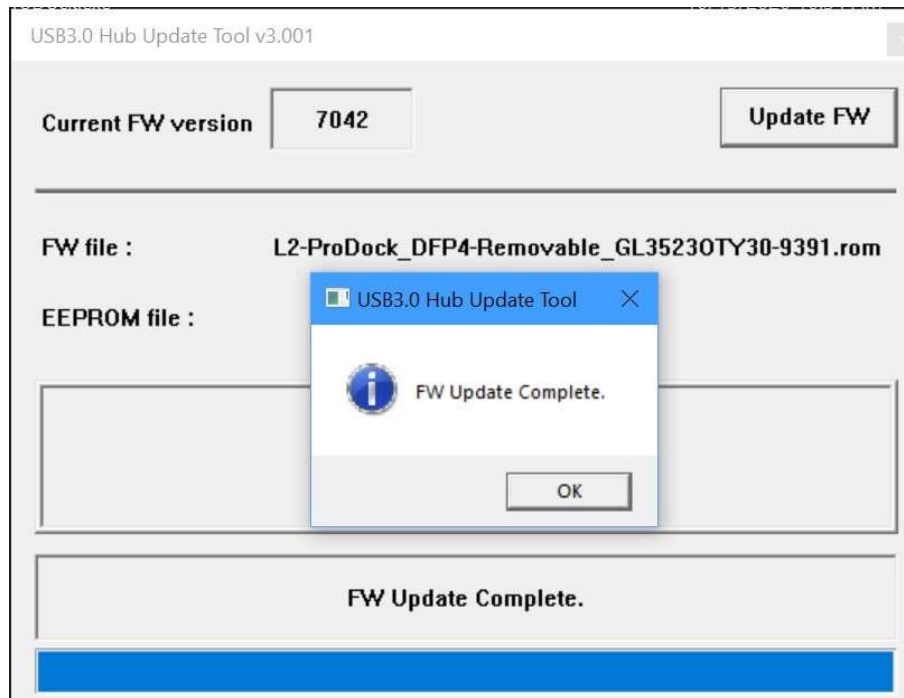
1. Windows PC with Windows 10.
2. USB-A or USB-C port on the Windows PC. If your PC only has USB-A port, USB-C to USB-A cable must be used in order to connect Pro Dock with your host. Contact [Support@Caldigit.com](mailto:Support@Caldigit.com) if you do not have an access to such USB-A to USB-C cable.

#### Procedures:

1. Connect your Pro Dock to the Windows host. Power on Pro Dock. Make sure the front blue LED is on.
2. Launch ProDock.exe and click on “Update FW” then follow the instructions showing on the application window.







3. Once Hub firmware is updated, please power cycle Pro Dock.