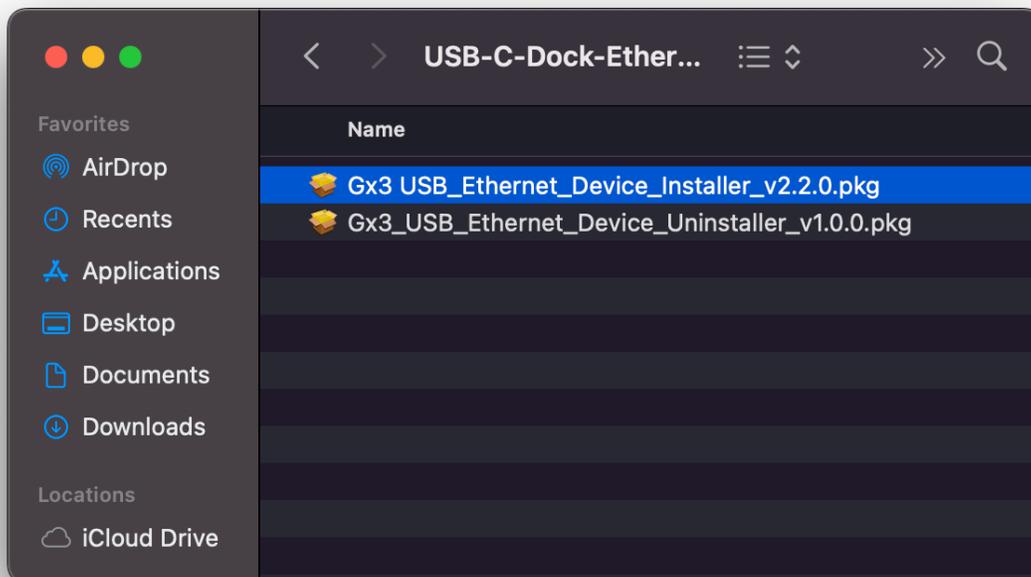


Install the macOS 12.3 and above Ethernet driver for the original CalDigit USB-C Dock (2016,2017,2018)

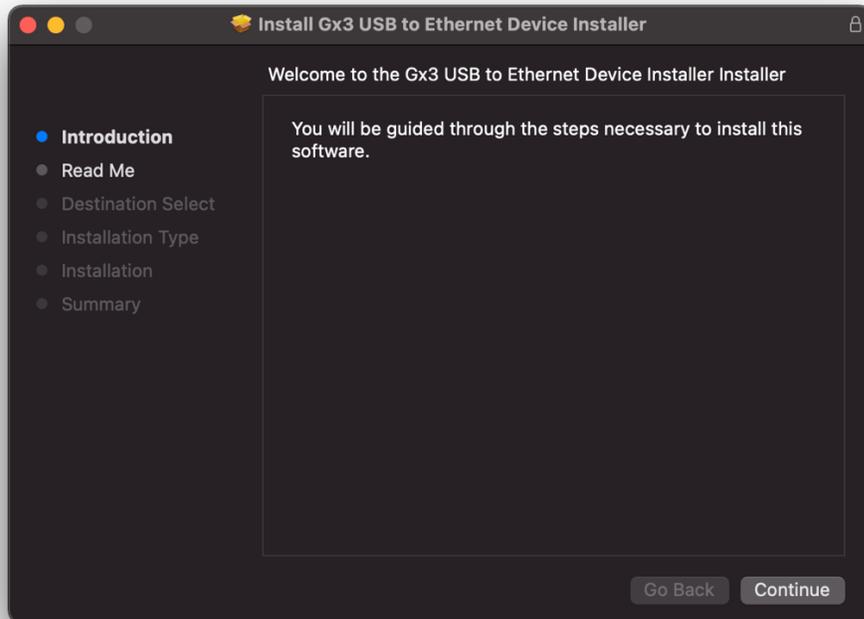


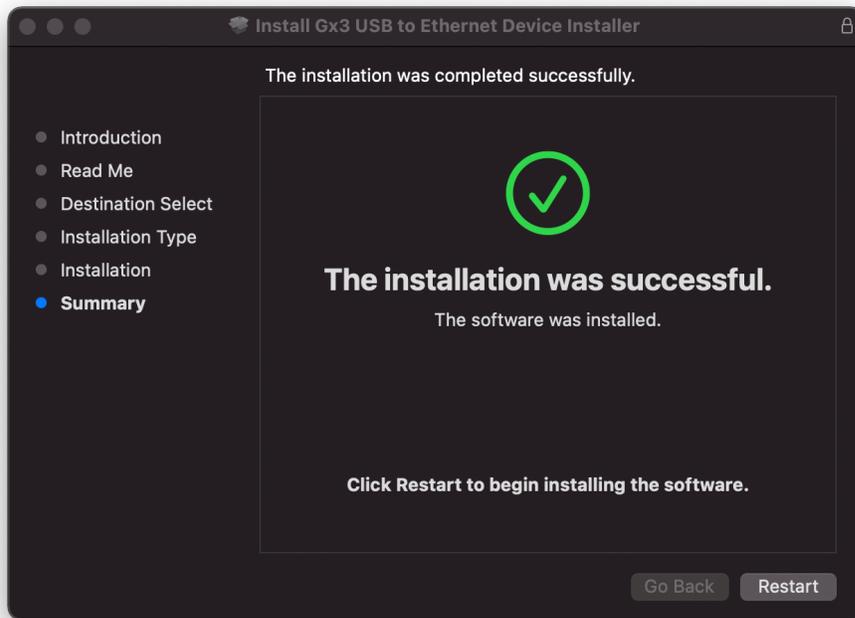
Note: This driver package is only compatible with macOS 12.3 or above. For macOS 11.x or below please download different driver packages

1. Download and unzip the driver from <https://downloads.caldigit.com>
2. Click on driver installer package

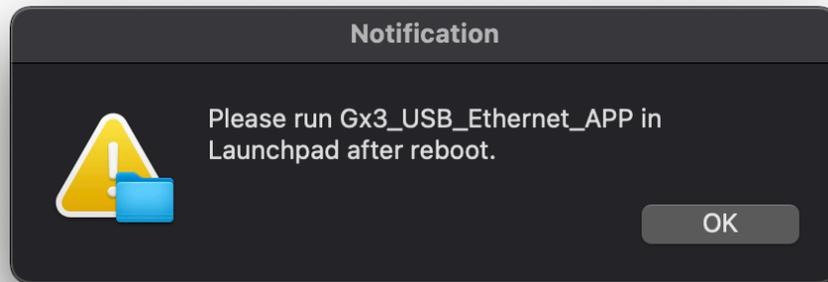


3. Follow the instructions to install the driver

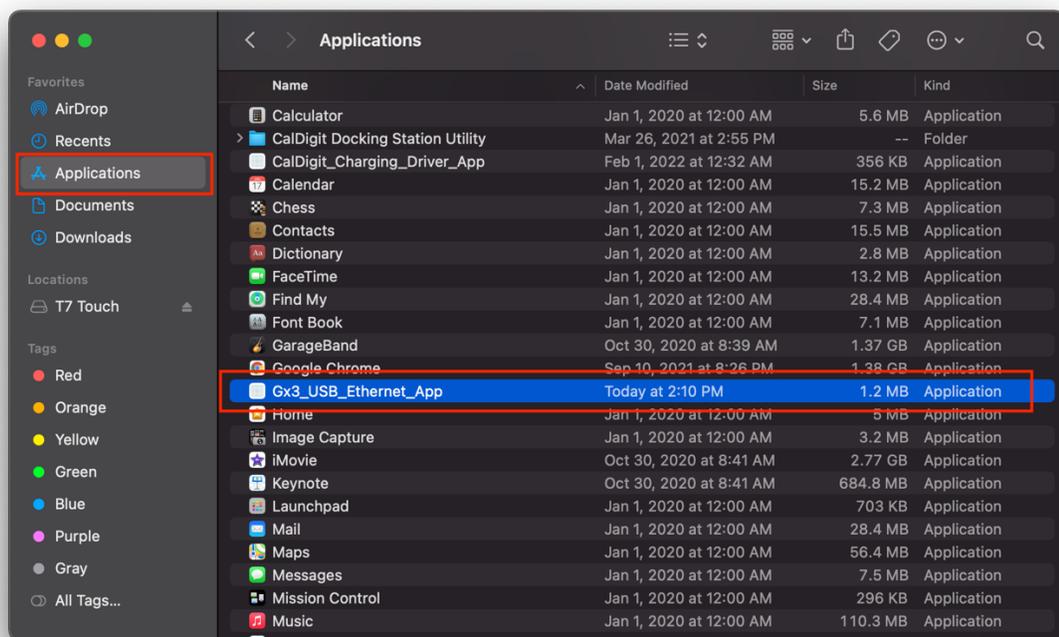




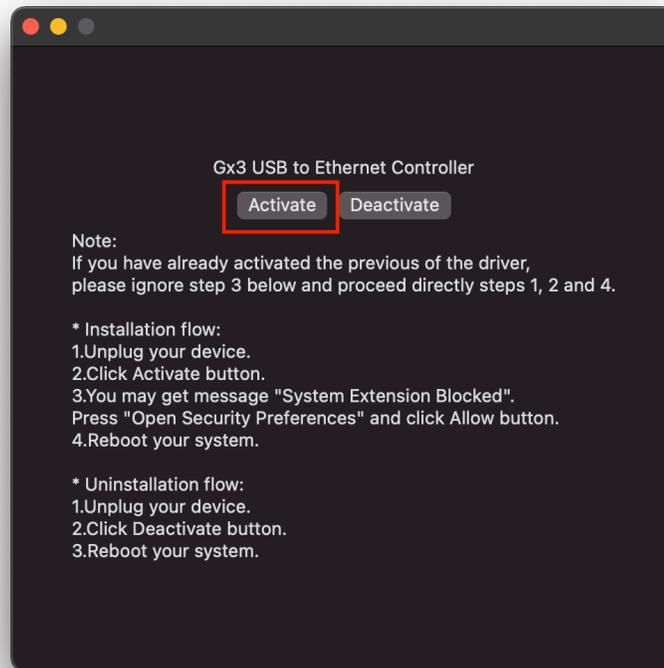
- At the end of the installation, it will notify you to reboot OS and go to either Launchpad or your macOS' Application folder to run an application called "Gx3_USB_Ethernet_APP"



- Once you reboot your OS, go to Application folder and run an application called "Gx3_USB_Ethernet_APP"



6. Follow the instruction to active the driver by clicking on “Activate” button.



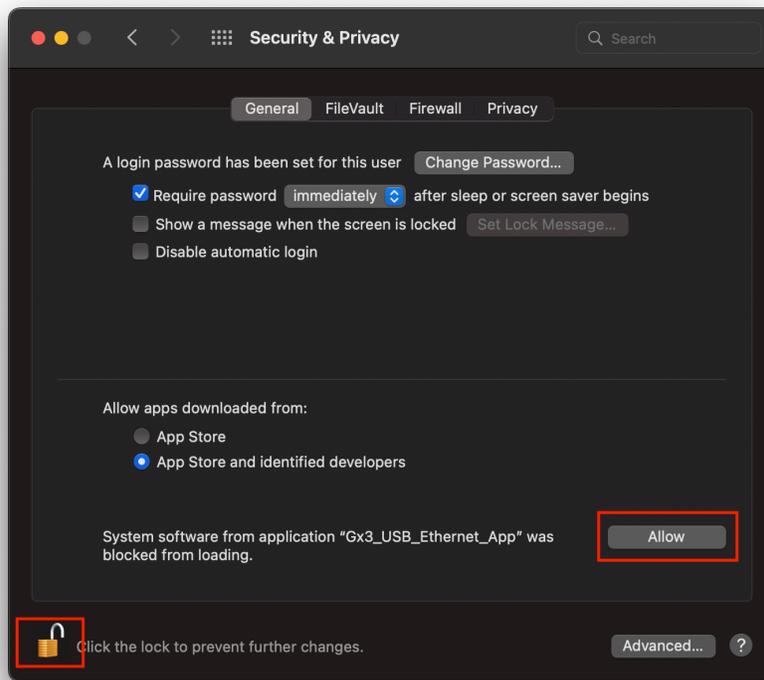
7.

Notes: Step 7 – 9 below may not be required in macOS 13.x. If the Ethernet port is not working after driver installation, please power cycle your Mac and make sure network cable is plugged in

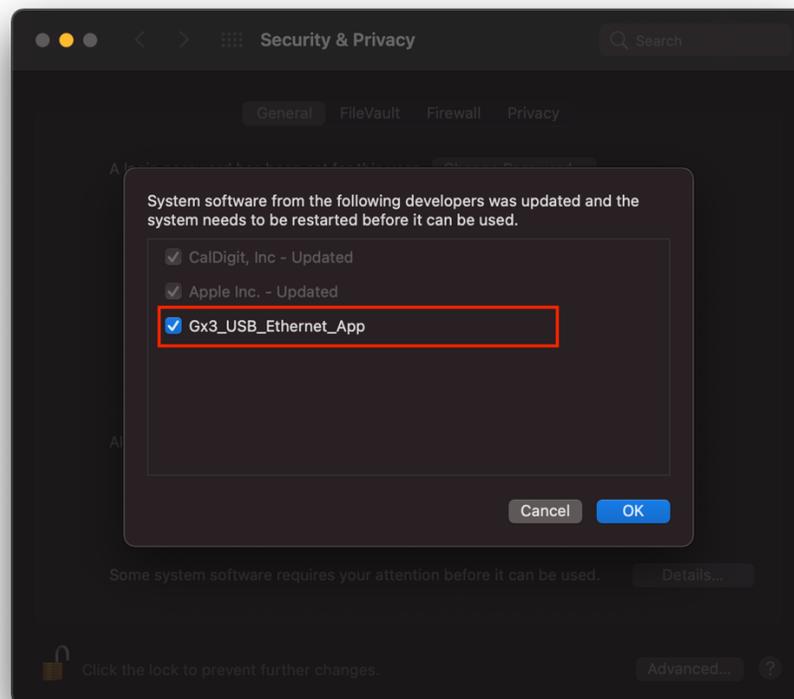
7. A popup message showing “System Extension Blocked” may appear. Click on “Open Security Preferences”



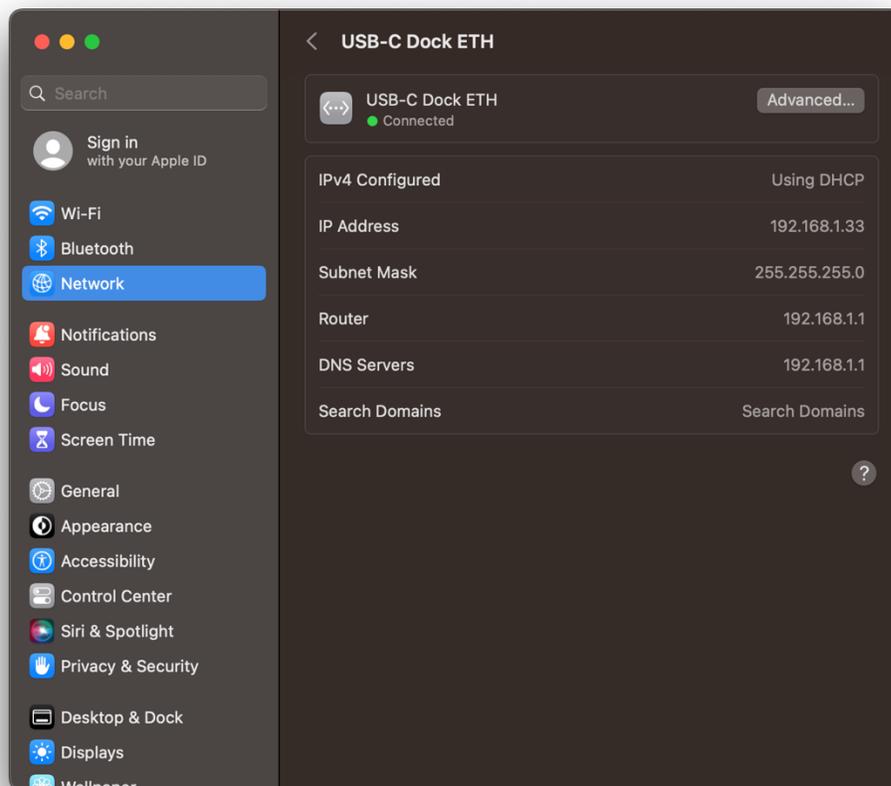
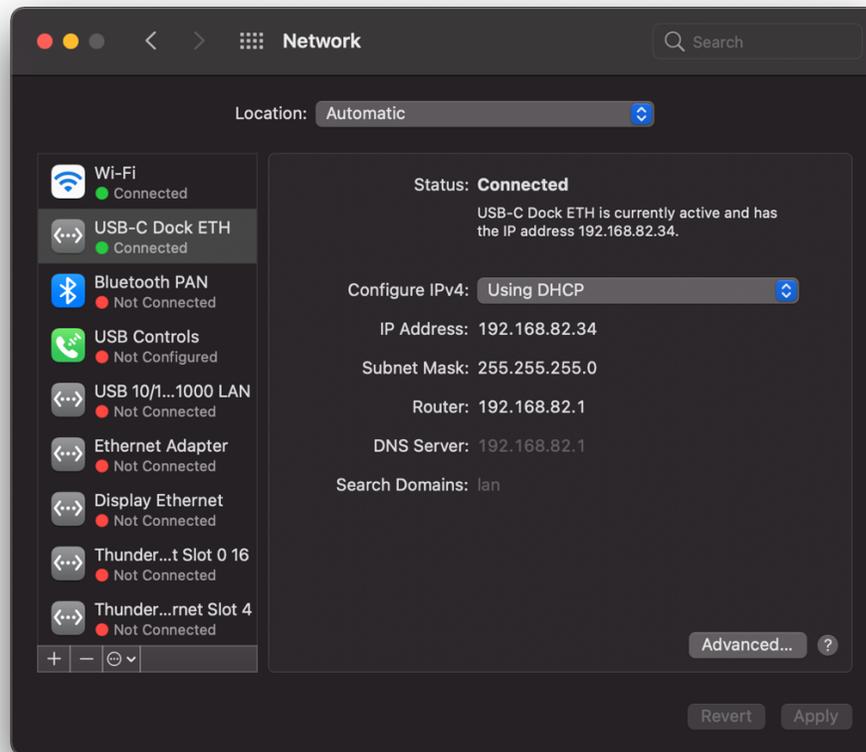
8. Go to Security & Privacy to allow “Gx3_USB_Ethernet_App” to run



9. You may see a popup window showing below. Please check "Gx3_USB_Ethernet_App" then click on "OK" button. The restart your computer



10. If everything is installed correctly and if the Ethernet cable is plugged in to your USB-C Dock, you should see the network interface (with a green dot) associated with your USB-C Dock under Network preference



11. To uninstall this Ethernet driver, please click on USB-C-Dock-Gx3_USB_Ethernet_Device_Uninstaller_v1.0.0 package to uninstall driver from your macOS